



## KPI

Lead the effective implementation of the Strategic Community Plan 2021-2031 (SCP), consistent with the timetables and budgets determined by Council.

### Deliverable(s)

- Identify strategy development processes that would benefit from a new approach
- Present these to elected members.

### SCP Key Result Area



## KPI

Provide information to officers and the community about local government legislation, operations and the specific activities of the City.

### Deliverable(s)

- Implement a new platform (i.e. interactive tool) to provide the community with more information on the City's proposed five-year capital expenditure (CAPEX) program.

### SCP Key Result Area



## KPI

Ensure that an organisational focus on continuous improvement is maintained.

### Deliverable(s)

- Integrate a process review element into the planned IT upgrade of Pathway enterprise resource plan (ERP)
- Participate in the Local Government Professionals-led performance benchmarking program in 2023/24.

### SCP Key Result Area



## KPI

Monitor and report to Council on the implementation of programs, and process/status in regard to the action taken to implement Council programs and decisions.

### Deliverable(s)

- Refocus the quarterly performance report to increase the provision of strategic information to Elected Members.

### SCP Key Result Area



## KPI

Oversee the development of policies, procedures and processes that assist in the orderly administration of the City.

### Deliverable(s)

- Implement a new policy development and review process
- Implement a new approach to engaging with Elected Members in the review and development of Council policy.

### SCP Key Result Area



## KPI

Ensure that the City's workforce size and structure is effective in meeting strategic plans, programs and operational activities.

### Deliverable(s)

- Review the City's Workforce Plan to ensure it provides sufficient guidance and linkage to the Long-Term Financial Plan.
- Implement an Accommodation and Facilities Plan.

### SCP Key Result Area



## KPI

Promote the development of facilities and service initiatives for the benefit of ratepayers, residents and other users of the City's facilities and services.

### Deliverable(s)

- Develop an Infrastructure Plan that aligns to community needs.

### SCP Key Result Area



## KPI

Maximise the opportunities to obtain all grants for which the City is eligible.

### Deliverable(s)

- Align the City's CAPEX planning, advocacy and budget consideration
- Review advocacy priorities to better align with future CAPEX needs and identified ward priorities.

### SCP Key Result Area



## KPI

Manage and direct compliance with the City's legal obligations (both statutory and common law).

### Deliverable(s)

- Adopt a new Management Practice to provide General Counsel oversight of all requests for external legal advice before it is sought.

### SCP Key Result Area



SCP Key Result Area (KRA)

