

## Design out crime at your business using natural access control

Natural access control is a CPTED strategy that applies appropriate barriers to prevent unauthorised access and to reinforce and guide the legitimate movement of people by directing people through movement controls, such as connected and single-entry pathways, vegetation and landscape design, use of street structures, furniture and multi-use structures while ensuring they don't impede lines of sight, lighting or visibility.

Natural access control involves creating opportunity to guide pedestrian access towards and through areas, including connecting areas and zones of activity, with safe crossings across roadways or zones.

Careful consideration should be given to place design to ensure there is a consistent connection between area activities and creating a sense of direction and purpose across the area and to a broader precinct.

Creating areas of defined but subtle access provides opportunity to determine areas suitable for itemised sales, marketing, seating, signage, litter bins and electronic surveillance. Natural barriers can also be incorporated for dual purposes, including guiding access, creating a point of sale, mitigating access or deterring access.

### Good natural access control



**Figure 1:** Good natural access control to guide vehicles through a drive-through service zone and use of bollards, colour and signage are further contributors indicating that this area is for vehicles only and not for pedestrian access.

### Poor natural access control



**Figure 2:** Natural access control could be improved to differentiate and separate pedestrian and vehicle zones.