

Contested Item Customer Feedback Form

Privacy Collection Notice

Your personal information

The City of Swan (the City) collects personal information about individuals for a range of purposes to enable it to carry out its functions. The City's Privacy Policy is available on its website at www.swan.wa.gov.au/privacy.

Further details about the collection of your personal information are provided below.

Contested Item Customer Feedback Form – Privacy Collection Notice	
Who is collecting your personal information	Your personal information is being collected by the City of Swan. The City's Privacy Policy contains information about how you may contact the City.
Collection of your personal information	The City collects personal information from you, including your name, contact details and library card number.
Why your personal information is being collected	Your personal information is collected for the purpose of assessing and responding to your feedback regarding a contested item in the City's library collection. Providing this information is voluntary. If you choose not to provide the requested information, the City will be unable to notify you of the outcome of your feedback
Who will your personal information be disclosed to?	Your personal information may also be disclosed where required or authorised by law.
Access to and correction of your personal information	The City's Privacy Policy contains information about how you may access or seek correction of your personal information that is held by the City.
Privacy complaints	The City's Privacy Policy contains information about how you may complain about a breach of the Information Privacy Principles and how the City will deal with complaints.