



Storm recovery toolkit

Thursday, March 6, 2025

Storm information

On Wednesday, February 19, 2025, an unexpected severe storm impacted City of Swan residents Gidgegannup, affecting power supply and uprooting trees and plants.

Data is being collected on the total amount of damage and its impact, but recovery and restoration is expected to take some time.

City staff – in partnership with contractors, the State Emergency Service and the Department of Fire and Emergency Services – responded promptly to the situation and are working hard to clean up, prioritising debris based on its impact to access.

Roads have been cleared first, followed by verges, and bridle trails are next on the list with staff and contractors working as quickly as possible to minimise disruptions to the community.

The City is mindful that many private property firebreaks have been impacted by storm debris and we've considered a number of factors including bushfire risk.

As such, we will not conduct pro-active firebreak inspections within the storm scar for the remainder of the 2024/25 bushfire season.

Property owners are encouraged to ensure they have cleared emergency access ways for their own safety, and it should be noted that firebreaks will need to be cleared by November 1, 2025, in preparation for the next bushfire season.

Property information

Disaster Relief Australia support

Disaster Relief Australia (DRA) is providing support to residents to help tackle debris on their properties if they can't do it themselves. Please note: While DRA can help cut and pile up debris, it is the resident's responsibility to remove the debris from their property.

To request support, email drtwa@disasterreliefaus.org

Learn more at www.disasterreliefaus.org/what-we-do

Green waste

All City residents in the affected area have a green waste tip pass that allows unlimited access to dump green waste at Red Hill Waste Management Facility.

Please contact our Customer Experience team if you have queries about your pass on **(08) 9267 9267**.

Visit the waste management facility at 1049 Toodyay Road, Red Hill, open 8am-4pm Monday to Saturday and 10am-4pm Saturdays.

Insurance

If your property has been damaged, you should contact your insurer and lodge a claim as soon as possible. You may want to take photographs of the damage to support your claim. Any issues or complaints about your claim can be referred to the Insurance Council of Australia.

Visit www.cityofswan.social/insurance.

If the City's property has been damaged, please contact our Customer Experience team on **(08) 9267 9267**.

Asbestos

Knowing that asbestos is present is important in ensuring you can safely reduce your risk of exposure to asbestos fibres during removal.

Visit www.cityofswan.social/asbestos-removal for safety information.

If your property has been damaged and you suspect asbestos may be present, you should contact your insurer and lodge a claim as soon as possible. You may want to take photographs of the damage to support your claim.

You can also contact the City's Environmental Health Officers for additional advice on **(08) 9267 9267**.

Western Power

Western Power enquiries can be addressed to the community enquiries inbox: communityenquiries@westernpower.com.au and will be triaged/responded to in a timely manner.

If you were affected by power outages lasting 12 hours or more, you may be eligible for a service standard payment. Visit www.cityofswan.social/westernpower or call **13 10 87**.

Pets and livestock

It is common for fencing to get damaged during storms, meaning pets and livestock can roam. Residents are urged to check their fencing and animals to make sure they are safe. Please report stray animals to the City by calling **(08) 9267 9267**.

Need some help?

Premier's Relief Payment – Perth North East Storms

Emergency financial assistance is available for Gidgegannup residents whose homes have been destroyed or significantly damaged.

Depending on the scale of the damage, two payments are available – you may be able to access \$2,000 or \$4,000 to help pay for food, clothing, personal effects, transport, and emergency accommodation.

Following community consultation, the Premier's Relief Payment (PRP) Guideline now includes the following as potentially eligible for partial damage:

- Water tanks and associated infrastructure, where the water infrastructure forms the primary potable water supply for the home
- The home's power supply infrastructure from the supply point at the boundary to the home.

View the PRP Guidelines for Perth North East Storms:

www.publications.dfes.wa.gov.au/publications/perth-north-east-storms-premiers-relief-payment-guidelines

Visit www.dfes.smartygrants.com.au/premierreliefNE25 to apply.

For any questions about the payment, please contact the Recovery Grants Team at **1800 490 678** between 9am-4pm, Monday to Friday or email recoverygrants@dfes.wa.gov.au.

Gidgegannup Men's Shed Tool Library

Need some hand tools to help with your cleanup, fencing or restoration works?

The Gidgegannup Men's Shed (GMS) Tool Library is manned during GMS workshop opening hours: Wednesdays and Saturdays 9-11am

For further information on the GMS Tool Library and list of tools go to www.gidgegannupmensshed.org.au/community-projects/

Welfare support

The Department of Communities is available to support impacted residents. Residents can contact the Disaster Response Hotline at **1800 032 965** between 9am-4pm, Monday to Friday.

City of Swan Local Recovery Coordinator

The City has appointed a Local Recovery Coordinator to coordinate recovery efforts. For recovery-related enquiries, please call **(08) 9267 9022** or email commsafetysupport@swan.wa.gov.au.

Looking after yourself and others

It is normal to feel upset, unsettled or overwhelmed after a traumatic experience, such as a significant storm. Time and the right support can help people cope with the stress of such a situation.

If you want to speak to someone, your GP is a good person to have a conversation with. In a crisis, call Lifeline on **13 11 14**.