



Storm recovery toolkit

Friday, April 4, 2025

Storm information

The City acknowledges that it's taking time to clear storm debris.

More than 125kms of roads have been impacted, as well as numerous firebreaks and trails.

The City is mobilising additional resources to enhance the storm clean-up.

The following works are based on priority, and the entire clean-up will still take many weeks to complete due to the scale of the incident.

Works completed so far:

- Old Toodyay Road
- Bunning Road
- Tilden Park Fire Dam green waste laydown area
- Hayes Court Bridle Trail
- Falls Heights and parts of Lillie Road (in progress)
- Quenda Glade, hanging branches (in progress).



25km of roads cleared



50km of verges cleared

These locations have been allocated to the existing resources:

- Berry Road (starting April 7)
- Reen Road
- Quenda Glade and The Eyrie
- Little Bunning Road.
- Lilydale Road

Once the additional resources start, they will focus on the higher traffic/higher speed roads first, then move onto local access roads.

If residents can help, we welcome you to remove debris from your verge and drop it at Red Hill or the Tilden Park location.

This will help our contractors as they will have more capacity to address the larger fallen trees when they're in the area.

Road safety: please take extra care and drive to the road conditions while the cleanup is in progress.

Restricted burning period: for advice on how and when to burn storm debris with a permit, please contact your local Volunteer Bush Fire Brigade.

Property information

Disaster Relief Australia support

During March, Disaster Relief Australia (DRA) volunteers were out and about in the Mt Helena and Gidgegannup areas helping residents impacted by the recent storm burst.

DRA teams were in the community for two three-day periods, conducting work requests.

Twenty-seven requests were completed by 39 volunteers, who used chainsaws to clear debris, and piled branches.

Feedback from residents has been overwhelmingly positive, and DRA volunteers are grateful for many morning teas shared.

There is more work to be done with additional requests for help to be completed. DRA plans to return to the Gidgegannup area late April and early May.

Please note: while DRA can help cut and pile up debris, it is the resident's responsibility to remove the debris from their property.

To request support, email drtwa@disasterreliefaus.org

Learn more at www.disasterreliefaus.org/what-we-do



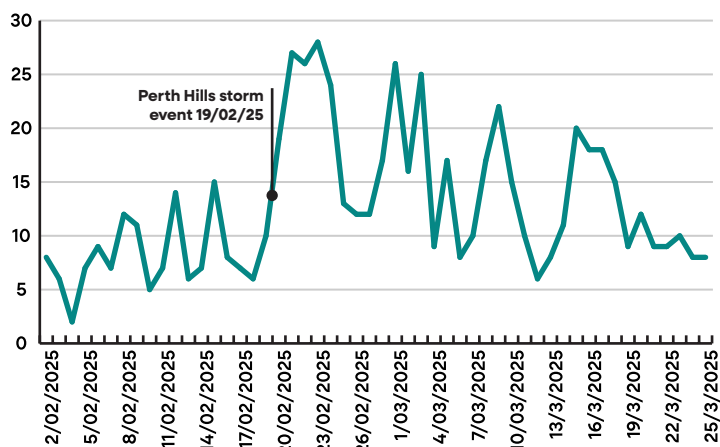
Green waste

All City residents in the affected area have a green waste tip pass that allows unlimited access to dump green waste at Red Hill Waste Management Facility.

Please contact our Customer Experience team if you have queries about your pass on **(08) 9267 9267**.

Visit the waste management facility at 1049 Toodyay Road, Red Hill, open 8am-4pm Monday to Saturday and 10am-4pm Saturdays.

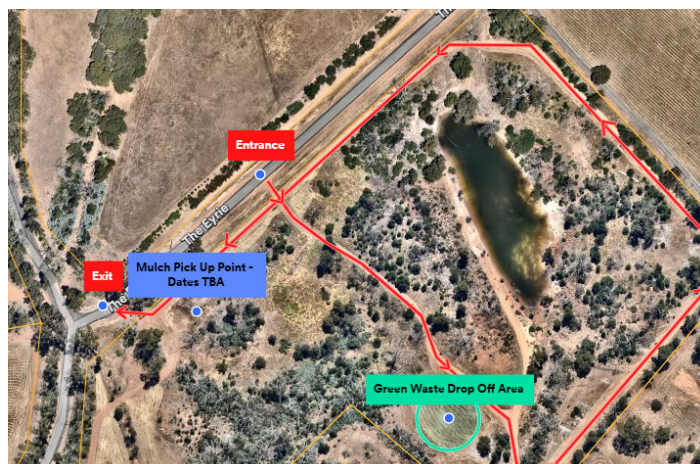
City of Swan unlimited green waste tip pass participation



Temporary drop point

A temporary green waste drop point opened on Monday, March 31 at Tilden park Fire Dam on the corner of Quenda Glade and The Eyrie. Residents can drop green waste between 7am-5.30pm Monday to Saturday and 9am-5.30pm Sundays for free. The drop point will accept green waste only – garden waste, trunks, branches, twigs etc (no grass clippings, no timber products such as fence posts, no other types of waste, no commercial drop offs).

The track is gravel so AWD/4WD vehicles are recommended. Drive slowly and carefully, stay on the track and follow directional signage as pedestrians may be on site.



Need some help?

Premier's Relief Payment – Perth North East Storms

Emergency financial assistance is available for Gidgegannup residents whose homes have been destroyed or significantly damaged.

Depending on the scale of the damage, two payments are available – you may be able to access \$2,000 or \$4,000 to help pay for food, clothing, personal effects, transport, and emergency accommodation.

Applications must be submitted by April 11, 2025.

Following community consultation, the Premier's Relief Payment (PRP) Guideline now includes the following as potentially eligible for partial damage:

- Water tanks and associated infrastructure, where the water infrastructure forms the primary potable water supply for the home
- The home's power supply infrastructure from the supply point at the boundary to the home.

View the PRP Guidelines for Perth North East Storms:

www.publications.dfes.wa.gov.au/publications/perth-north-east-storms-premiers-relief-payment-guidelines

Visit **www.dfes.smartygrants.com.au/premierreliefNE25** to apply.

For any questions about the payment, please contact the Recovery Grants Team at **1800 490 678** between 9am-4pm, Monday to Friday or email **recoverygrants@dfes.wa.gov.au**.

Psychological first aid and support

The Red Cross has completed the following over the last two weekends:

- More than 180 visits to 111 properties (this includes revisits)
- Connected with residents from 44 properties
- Conducted 21 psychological first aid conversations.

The City acknowledges Red Cross' outstanding work and the volunteers who are supporting the Gidgegannup community and the City of Swan.



Gidgegannup Men's Shed Tool Library

Need some hand tools to help with your cleanup, fencing or restoration works?

The Gidgegannup Men's Shed (GMS) Tool Library is manned during GMS workshop opening hours: Wednesdays and Saturdays 9-11am.

For further information on the GMS Tool Library and list of tools go to **www.gidgegannupmensshed.org.au/community-projects**

Welfare support

The Department of Communities is available to support impacted residents. Residents can contact the Disaster Response Hotline at **1800 032 965** between 9am-4pm, Monday to Friday.

City of Swan Local Recovery Coordinator

The City has appointed a Local Recovery Coordinator to coordinate recovery efforts. For recovery-related enquiries, please call **(08) 9267 9022** or email **commsafetysupport@swan.wa.gov.au**.

Looking after yourself and others

It is normal to feel upset, unsettled or overwhelmed after a traumatic experience, such as a significant storm. Time and the right support can help people cope with the stress of such a situation.

If you want to speak to someone, your GP is a good person to have a conversation with. In a crisis, call Lifeline on **13 11 14**.