

City of Swan Community Care

Client Contribution - Fee Schedule Commonwealth Home Support Program (CHSP) Effective from 2 July 2026 (to be charged from 1 August)

2026 - 2027 Client Contribution		
Support Services	Unit of Service	Client contribution
Domestic assistance Personal care Respite care at home Social support - individual shopping/visiting <i>Social support - additional kms (over 15km)</i>	Per hour <i>Per km</i>	\$11.00 \$1.50
Cancellation fee [^] - less than 4hr notice given	Per occasion	\$11.00
Social Support – Clubs/Outing Groups	Per occasion	\$11.00
Meals at the Club	Per meal	\$13.00
Home Garden Maintenance	Per hour	\$11.00
Home delivered meals	Per regular meal	\$9.57
Transport - Clubs and Groups	One way trip Return	\$3.25 \$6.50
Transport 0 to 14 kms	One way trip Return	\$8.00 \$16.00
Transport 15 to 50 kms	One way trip Return	\$12.50 \$25.00
Transport over 50 kms	One way trip Return	\$20.00 \$40.00
Transport - Shopping Bus	One way trip Return	\$6.00 \$12.00
Cancellation Fees (No notice given) [*]	Club transport Shopping bus Other Transport	\$3.25 \$6.00 \$8.00

[^]Call out fees are charged when less than 4 hours' notice is provided for in-home services. The full duration applies for cancelled respite.

^{*}Cancellation fees apply when we are not notified prior to arrival at your home for pickup.

The City of Swan Council review Fees and Charges each financial year.

Note: A merchant fee of 0.4% of the transaction value applies to card payments until 30 September 2026.

Your contribution towards the cost of your support can be reviewed based on your financial situation, your income and expenses. Reduced fees can be negotiated for some service types on a short term or annual basis if you are experiencing financial hardship. Please contact the client services team on 9267 9055 to discuss and complete a confidential application for fee reduction if you are unable to afford the contributions.