

## City of Swan Community Care

### Client Contribution - Fee Schedule Commonwealth Home Support Program (CHSP) Effective from 3 July 2025 (to be charged from 1 August)

| 2025 - 2026 Client Contribution   |   |                               |
|---|---|-------------------------------|
| Support Services  | Unit of Service                                   | Client contribution           |
| Domestic assistance<br>Personal care<br>Respite care<br>Social support - individual shopping/visiting<br><i>Social support - additional kms (over 15km)</i> | Per hour<br><br><br><br><i>Per km</i>             | \$11.00<br><br><br><br>\$1.20 |
| Cancellation fee <sup>^</sup> - less than 4hr notice given  | Per occasion                                      | \$11.00                       |
| Social Support – Clubs/Outing Groups  | Per occasion                                      | \$11.00                       |
| Meals at the Club   | Per meal  | \$12.00                       |
| Home Garden Maintenance   | Per hour  | \$11.00                       |
| Home delivered meals  | Per standard meal                                 | \$9.13                        |
| Transport - Clubs and Groups  | One way trip<br>Return                            | \$3.00<br>\$6.00              |
| Transport 0 to 14 kms   | One way trip<br>Return                            | \$7.50<br>\$15.00             |
| Transport 15 to 50 kms  | One way trip<br>Return                            | \$12.00<br>\$24.00            |
| Transport over 50 kms   | One way trip<br>Return                            | \$18.00<br>\$36.00            |
| Transport - Shopping Bus  | One way trip<br>Return                            | \$5.50<br>\$11.00             |
| Cancellation Fees (No notice given)*  | Club transport<br>Shopping bus<br>Other Transport | \$3.00<br>\$5.50<br>\$7.50    |

<sup>^</sup>Call out fees are charged when less than 4 hours' notice is provided for in-home services. The full duration applies for cancelled respite.

\*Cancellation fees apply when we are not notified prior to arrival at your home for pickup.

The City of Swan Council review Fees and Charges each financial year.

Note: A merchant fee of 0.4% of the transaction value applies to all card payments.

Your contribution towards the cost of your support can be reviewed based on your financial situation, your income and expenses. Reduced fees can be negotiated for some service types on a short term or annual basis if you are experiencing financial hardship. Please contact the client services team on 9267 9055 to discuss and complete a confidential application for fee reduction if you are unable to afford the contributions.