



**City of Swan Mobile Community Patrols**  
**Monthly Report**  
**July 2019**

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## **EXECUTIVE SUMMARY**

Braven Group Services commenced the Community Security Patrols at the Vines in the Swan Valley on the 1<sup>st</sup> of July 2019.

This report will provide a snapshot of the security patrols for the month of July and discuss any issues or room for improvement and also provide a snap of proactive consultation with ratepayers within Vines sub-division.

Upon commencement of the contract Braven selected appropriate personnel that we believe would service the proactive and consultative style of the community patrols for The Vines residents and the City of Swan collectively.

All team members were presented with a brief and security intent for the community patrols with methodologies.

## **CONCLUSION**

The first month of community security patrols have now been completed and as a group we believe it has been an excellent beginning as we have received positive comments on behalf of the City of Swan in providing a professional community patrol service.

It is still early days and residents are getting used to the community patrol vehicle and a lot of questions are being asked of our service perimeters. There are now a number of residents approaching our staff members and inquiring about patrols of their premises whilst they are on holidays or away from their premises on extended leave.

A spreadsheet of residents requiring our services has been developed for our daily patrols to update and monitor.

During patrols it has been observed that there are a number of residents leaving their garage doors open, staff have interacted with residents regarding this, perhaps as a crime prevention initiative, this could be conveyed to the residents.

Braven Group has been monitoring the "Vines Community Group" on Facebook and checking on any issues/comments as they arise. Most comments are positive about the patrols and we will continue to assess social media without providing any commentary on resident's views.

## **STATISTICS FOR JULY**

<b>Total Reports</b>	<b>23</b>
- <b>Damage</b>	<b>0</b>
- <b>Graffiti</b>	<b>3</b>
- <b>Anti-Social Behaviour</b>	<b>4</b>
- <b>Vehicle (look out to be kept for) burglary</b>	<b>1</b>
- <b>Suspicious Activity</b>	<b>6</b>
- <b>Animals</b>	<b>2</b>
- <b>House checks (holidays)</b>	<b>4</b>
- <b>Miscellaneous</b>	<b>2</b>
- <b>Interactions</b>	<b>3</b>

- **Illegal Dumping** **1**
- **Response to Incidents within 10 minutes** **100%**
- **Response to Incidents within 15 minutes** **0**
- **Total vehicle distance travelled** **9,242 klm**
- **Average vehicle daily distance travelled** **298 klm**

## INTRODUCTION

Braven Group Services commenced the Community Security Patrols on July 1, 2019, employees were selected specifically for their communication attributes and security skills which was felt would benefit the City of Swan and the Vines Community. Four officers were selected.

Braven briefed all staff accordingly to promote an intelligence based and proactive patrol structure, which included:

- Community interaction
- Observation of current community behaviour in relation to securing property
- Ensure security patrols were strategically different for each shift
- Observe suspicious behaviour
- Look out for illegal dumping
- Ensure that all alarms or requests were attended to within the agreed timeframes

During the first week of the patrols Braven Group Services owners and Directors Mike Voak and Brad Pages-Oliver worked the first week of the roster to ensure they had a good understanding of what The Vines patrols required.

## Graffiti

There were 3 graffiti reports, photographs were taken of the offences for intelligence, reported accordingly and to continually look out for “would be” offenders.





### **Burglary**

Resident approached our staff and stated that their house had been broken into and stole their vehicle, resident provided our staff with the stolen vehicle details and a look out to be kept for, was issued for the vehicle.

### **Animals**

- Dead animal was observed on the roadside and removed
- A cage with live guinea pigs was observed amongst illegal rubbish dumping, guinea pigs removed and placed in a safe environment.

### **House Checks**

Residents have approached our staff and indicated that they would be away on holidays or away for an extended period and requested their house be patrolled. Staff developed a spreadsheet and ensure that these houses received extra patrols during their shifts.

### **Miscellaneous**

Youths were observed to be riding an off-road quad bike, staff spoke to them and advised them not to continue. Bike was wheeled home; no further issues arose.

### **Interaction with Residents**

Braven Management and Braven Staff spoke to residents extensively regarding the City of Swans Community Patrols and explain to them the services.

### **General Interaction with Residents**

Staff have received favourable interactions with residents, which include waving and general discussions and invites for a cuppa. Some very positive accolades from some residents.