

Housebound Service Borrower Eligibility Guidelines

The Housebound Service is provided to patrons who are unable to access a public library for a range of reasons.

Eligible patrons may include:

- People who have illness or disabilities which prevent them from accessing a library. These conditions may be temporary, recurring or permanent.
- People who are able to visit a library, but because of frailty or disability are unable to carry items home.
- People who are engaged in full time care for people in either of the above groups.
- Children who are in the care of any of the above groups.
- People who live in residential institutions (such as nursing homes, hospitals or prisons) and are unable to visit a public library.
- People whose regular deliveries by relatives or friends are temporarily interrupted (sickness, holidays etc).

In all of the above cases it should be emphasised that there are to be no age restrictions for patrons of the Housebound Service. The Library Coordinator in consultation with the responsible officer should undertake reassessment of eligibility. If patrons become more mobile, they should be encouraged to visit their library personally.

To see if you're eligible for this service please contact your nearest library.

