ELLENBROOK PLACE YOUTH PLAN

2015 - 2020

CORRESPONDING ELLENBROOK YOUTH PLAN – ACTION DOCUMENT REVIEWED ANNUALLY
## Contents

- Executive summary .................................................. 5
- Introduction ............................................................. 8
- Themes, outcomes and key deliverables .......................... 10
- Stakeholder Role & Contributions ................................. 14
- Key considerations .................................................... 16
- Managing the Plan ...................................................... 17
- Challenges Going Forward ......................................... 18
- Gaps ........................................................................ 18
- Conclusion .................................................................. 18
- Attachment A: Synergies between the National and State frameworks .......... 19
- Attachment B: – Related strategic directions and research papers .......... 22
- Glossary of Terms ....................................................... 23
Executive summary

The Ellenbrook Place Youth Plan is the result of research and consultation with Youth in the Ellenbrook Place area facilitated by the Ellenbrook Youth Friendly Community Project (EYFCP) 2013-2013. Located in the western portion of the City of Swan, the Ellenbrook Place area includes the suburbs of The Vines, Ellenbrook, most of Avelley and portion of Henley Brook.

The importance of consultation with the “youth voice” of the area is grounded in the United Nations Convention on the Rights of the Child, in particular Article 12 – Respect for the views of the child which encourages adults to listen to the opinions of children; ensuring that their opinions are taken into account throughout decision making processes.

The consultation process highlighted the need for a multi-agency response to build on existing strengths and strategies to address issues and gaps within Ellenbrook Place area:

**Priority Area 1** - Young people are given access to affordable, adequate leisure and recreation facilities and places.

**Priority Area 2** - Young people are engaged to address safety issues within the community.

**Priority Area 3** - Young people are connected to their community.

**Priority Area 4** - Young people have access to an increased provision of services and programs.

The Ellenbrook Place Youth Plan draws on the above and highlights the linkages to National and Western Australian Youth Strategic frameworks providing the basis of partnership opportunities between all levels of Government, community organisations and the broader community of Ellenbrook Place in developing youth appropriate policy and strategy.

This Plan also informs the City of Swan Youth Strategy 2015, future Local Area Plans and the Community Infrastructure Plan by drawing linkages to National and Western Australian Strategic frameworks, opportunities for investment in partnership with all tiers of Government, community organisations and the broader community of Ellenbrook Place will also be identified and explored.

Ellenbrook Place is a developing residential area that is experiencing gaps in planning and service delivery that has led to a sense of geographical and psychological isolation from essential infrastructure and support services for young people. Acute emerging needs are becoming evident due to:

- **Rapid build-up of population and youth demographic**;
- **Youth mental health and wellbeing including a cluster of youth suicides and self-harm behaviour**;
- **Public space issues where young people congregate**;
- **Uncertainty around identifying issues and what is the perception of the broader community**;
- **Lack of dedicated youth agencies serving Ellenbrook Place area**;
- **Lack of dedicated funding from other government for youth services in Ellenbrook place area**; and
- **Identified opportunity to improve community/youth service networks in Place**.

Youth appropriate policy, strategy and coordinated strategic partnerships are necessary to address this with clearly defined strategies, actions and timeframes from all stakeholders required. The importance of ensuring that the youth voice continues to be heard and considered remains integral to this process being consistent with contemporary literature on youth engagement and the practices of other local governments within Australia.

The established Ellenbrook Youth Friendly Community Project Committee provides the basis for these relationships however requires strengthening at the Executive Management and Councillor level to ensure coordinated strategic relationships between Commonwealth, State and Local Government, Non-Government Organisations and private sector organisations to be realised. The committee comprises representatives from City of Swan Youth Development, Ellenbrook Place Management, State Government departments, schools and not for profit community groups.

Developing youth appropriate policy, strategy and coordinated strategic partnerships are necessary to address the four priority areas identified through the EYFCP summary of findings paper. Clear strategies, actions and timeframes will form the essential action document that supports this plan to ensure a commitment for the Ellenbrook Place area, recognising the uniqueness of issues and gaps to the specific area.

The key deliverables for 2013 - 2016:

**Priority Area 1** - Young people are given access to affordable and adequate leisure and recreation facilities and spaces

- Ellenbrook District Open Space – sporting fields with passive recreational elements
- Skate Park style facility in Avelley
- Continued lobbying for improved and increased transport options within and to Ellenbrook Place area.

**Priority Area 2** - Young people are engaged to address safety issues within the community.

- City of Swan Community Safety Plan: Maintain support for City of Swan Youth programs especially those targeting youth at risk in partnership with other agencies and develop an integrated plan for youth at risk across all place management areas
- Interconnected service delivery: City of Swan representatives to take a more active role in the work of the Midland Districts Leadership Council to address social issues in partnership with government and non-government agencies
- Improve coordination between City of Swan representatives on interagency forums, committees and working groups linked to Youth development
- Coordinated case management of young people
- Youth Outreach Services in Swan (YOSS) school workshops within the Ellenbrook Schools Complex (ESC) to deliver a series of “Give it a go” presentations to year 9 students, focused on fostering positive mental health, promotion of Youth Development and relationships building with ESC staff and parents of school aged young people.

**Priority Area 3** - Young people are connected to their community

- Partnerships within the community, (outlined within separate working document)
- Youth Leadership and cross generational activities and facilities
- Youth Development Community Education Package.

**Priority Area 4** - Young people have access to an increased provision of appropriate services and programs

- Feasibility study of youth facilities in Ellenbrook Place area
- Continued lobbying for increased service provision from professional services and government departments
- Allocation of resources for mental health and suicide awareness programs for young people and people that work with young people
- The provision for Youth Services in Ellenbrook Place – 2 year contract with Policy and Citizens Youth Club (PCYC) to engage with young people and consult on the viability of youth facilities in the town centre.

---

1 Suicide Prevention Community Action Plan (Final stage 1 report: One Life Youth)
Introduction

The development of the Ellenbrook Place Youth Plan is the result of research and consultation facilitated by the Ellenbrook Youth Friendly Community Project (EYFCP) 2011-2013 made possible through grant funding under the Department for Communities Youth Friendly Communities grants program.

The project focused on understanding the strengths, assets, issues and needs for young people in Ellenbrook Place with the goal to developing an inter-agency Youth Plan that builds on existing strengths and responds to the issues and gaps within Ellenbrook Place.

The City of Swan Lifespan Services – Youth Development team and the Ellenbrook Place Management facilitated the development and delivery of this project with a strong focus on youth development principles.

"Youth development is about providing all young people with positive experiences and opportunities which enhance their strengths and capacity and which affirm them as contributors to their communities and shapers of their own future. Through youth development, communities are able to recognise, value, support and encourage young people's contribution."

An integrated approach was employed in conducting the research through a range of community consultations conducted from October 2012 to November 2013.

A total of 265 young people and two service providers were interviewed as key informants and consultations occurred during events and community stalls. A total of 161 people participated through an online survey, 109 young people, 42 from the general community and 10 service providers. The results of these findings were drawn together in the EYFCP Summary of Findings paper with four key priority areas highlighted.

With the process of community engagement in mind it is essential to ensure that the findings from the EYFCP are considered across all levels of government and by community organisations in the development of youth appropriate policy, strategy and community partnerships. Clear strategies, actions and timeframes are necessary to address the finding in each of the priority areas.

It is envisaged that the Ellenbrook Place Youth Plan will serve this purpose by informing the City of Swan Youth Strategy, Local Area Plans and the Community Infrastructure Plan by drawing linkages to National and Western Australian strategic frameworks and by highlighting opportunities for investment in partnerships with all levels of Government, community organisations and the broader community of Ellenbrook Place.

The Western Australian Youth Strategic Framework indicates that by investing in a holistic approach to young people’s wellbeing, and by encouraging and engaging them in community participation, we build on and increase the confidence and resilience of young people with a lasting impact on the strengths of our communities well into the future. 1

The importance of implementing a Youth Plan for Ellenbrook Place area is supported by population forecasts that indicate that:

- Secondary school aged 12 -17 year olds will increase from 2433 in 2011 to 4386 by 2036;
- Tertiary education and independent 18 – 24 year olds will increase from 2368 to 4539 by 2036; and
- Of further significance is the number of 5 - 11 years olds who will shortly enter the youth cohort with numbers increasing from 3,417 in 2011 to 5,521 children in this age group in 2036.

The established EYFCP committee provides the solid basis for the development of coordinated strategic relationships between federal, state and local government, NGO's and private sector organisations to address needs within the Ellenbrook Place area.

---

2 City of Swan Community Engagement Policy
3 Government of Western Australia, Department for Communities - Youth. Our Youth - Our Future Western Australia Youth Strategic Framework, Perth. Government of Western Australian. 2012.3.
Themes, outcomes and key deliverables

1. Young people are given access to affordable, adequate leisure and recreation facilities and spaces

The provision of inadequate or not fit for purpose leisure/recreational facilities was the highest concern for respondents, highlighting the need for provision of a diverse range of options for young people. Young people need to be provided with facilities and spaces which are multi-functional or which offer a range of uses, and which do not become the exclusive domain of any one group of young people.

What can be drawn from the consultations is the desire for young people to have youth specific spaces (existing or new) within the community that they feel connected to. As identified from the consultations, the main barriers impacting on young people connectedness to the City’s environment was inadequate public transport.

The provision of public transport services is essential, especially availability of public transportation that matches the entertainment needs of young people, as in the case of cinema end times or special events like concerts, and carnivals.

<table>
<thead>
<tr>
<th>Outcomes</th>
<th>Key deliverables</th>
<th>Partner/s</th>
</tr>
</thead>
<tbody>
<tr>
<td>Young people provided with facilities and spaces which are multi-functional or which offer a range of uses, and which do not become the exclusive domain of any one group of young people.</td>
<td>Ellenbrook District Open Space – Sporting fields with passive recreational elements.</td>
<td>City of Swan – Assets Management</td>
</tr>
<tr>
<td>The desire for young people to have youth specific spaces (existing or new) within the community that they feel connected to.</td>
<td>Skate park type facility in Aveley</td>
<td>City of Swan - Youth Development / Assets Management</td>
</tr>
<tr>
<td></td>
<td>Feasibility study of youth facilities in Ellenbrook Place.</td>
<td>City of Swan - Executive / Council in consultation with Youth Development</td>
</tr>
<tr>
<td>Improved transport options for young people and their families.</td>
<td>Continued lobbying for improved and increased transport options within and to Ellenbrook Place.</td>
<td>City of Swan - Executive / Council in consultation with Youth Development</td>
</tr>
</tbody>
</table>

2. Engage with young people to address safety issues within the community

Consultation emphasised that young people want safe places to recreate and socialise and stressed the need for:

- Addressing bullying in schools;
- Positive engagement programs to give different pathways for people;
- Change the environment, e.g. more lighting; and
- Cleaning up the environment, e.g. graffiti and vandalism.

The City of Swan Community Safety Plan 2014 - 18 highlights that young people are overrepresented as both victims and perpetrators of community safety related matters. This along with a large and growing youth population, primarily in the urban growth corridor, highlights the need to increase services and support for young people within Ellenbrook Place to ensure that their needs are appropriately advocated for.

<table>
<thead>
<tr>
<th>Outcomes</th>
<th>Key deliverables</th>
<th>Partner/s</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safe places to recreate and socialise</td>
<td>City Of Swan Community Safety Plan 2014 – 18 - maintain support for City of Swan Youth programs especially those targeting youth at risk in partnership with other agencies and develop an integrated plan for youth at risk across all place management areas.</td>
<td>City of Swan - Community Safety Youth Development MDLC</td>
</tr>
<tr>
<td></td>
<td>- Interconnected service delivery,</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- City of Swan representatives to take a more active role in the work of the Midland Districts Leadership Council to address social issues in partnership with government and non-government agencies.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Improve coordination between City of Swan representatives on interagency forums, committees and working groups linked to Youth development</td>
<td></td>
</tr>
<tr>
<td>Interconnected service delivery</td>
<td>Coordinated Case management of young people</td>
<td>City of Swan – Youth Development MDLC</td>
</tr>
<tr>
<td></td>
<td>Youth Development School workshops focused on fostering positive mental health, promotion of Youth development and relationship building within the community.</td>
<td>City of Swan – Youth Development</td>
</tr>
</tbody>
</table>
3. Young people are connected to their community

Service providers involved with young people in Ellenbrook Place cited several barriers that prevent young people from feeling connected to their community. Of most significance is the demographic profile of Ellenbrook Place with high CALD populations, FIFO families and a general sense of isolation in accessing opportunities outside of Ellenbrook Place.

This sense of isolation has arisen due to limited public transport options and increasing reliance on family or friends to transport young people to access employment and training opportunities outside the Ellenbrook area. Existing social support services within Ellenbrook are limited and what does exist, are currently operating at capacity with limited opportunities to expand service, programs and facilities.

Despite these barriers it is clear from consultations that young people have a variety of strengths and skills essential to a thriving community that is accepting of and celebrates its youth culture. Some common themes emerged:

- Resilience: despite “troubles they show understanding and leadership;
- Strong community connections and community spirit; and
- Talented: art, sport and education.

This provides a solid basis for the delivery of community education packages within a variety of settings to improve the profile of young people. It highlights opportunities for cross generational facilities and the need to provide support and mentoring activities to encourage a sense of community and belonging.

4. Increased provision of services and programs for young people

Consultations revealed that of particular concern to local youth service providers was a lack of options and local professionals to refer to, particularly with regard to mental health and counseling services, drug and alcohol services, and services for young people at risk of suicide. Personal wellbeing issues such as self-esteem and bullying at school were also highlighted as key issues.

These service gaps are of particular concern given the reported higher levels of early school leaving and risk taking behaviour in many interfaces of local government areas. Additionally, access to alternative education programs and pathways into training or employment were highlighted as a concern.

Priority needs to be given to developing holistic, multi-faceted programs and services, involving strong partnerships and innovative funding models. In regards to the integration of services, a whole of community approach including service providers, government agencies and families is needed to ensure that young people have adequate support.

<table>
<thead>
<tr>
<th>Outcomes</th>
<th>Key deliverables</th>
<th>Partner/s</th>
</tr>
</thead>
<tbody>
<tr>
<td>Young people as having a variety of strengths and skills essential to a thriving community that is accepting of and celebrates its youth culture</td>
<td>Partnerships within the community.</td>
<td>City of Swan – Youth Development MDLC Community Stakeholders EYFCP Committee</td>
</tr>
<tr>
<td>Youth Leadership and Cross Generational activities and facilities</td>
<td>City of Swan – Youth Development MDLC Community Stakeholders EYFCP Committee</td>
<td></td>
</tr>
<tr>
<td>Youth Development Community Education Package</td>
<td>City of Swan Youth Development</td>
<td></td>
</tr>
</tbody>
</table>

5 Youth Affairs Council of Victoria. Snapshots from the edge: Young people and services providers on the urban fringe of Melbourne. Cited in EYFCP – Summary of findings. Midland: City of Swan. 2013

6 Suicide Prevention Community Action Plan (Final stage 1 report: One Life Youth)
Stakeholder Role & Contributions

The purpose of Lifespan Services as per its 2014/2015 Annual Business Plan is to deliver whole of lifespan (cradle to grave) services that are unique to the City’s individual Place communities for people of all ages and circumstances that addresses diversity of need, encourages a sense of place and belonging and builds strong, capable and inclusive communities.

City of Swan

The City is committed to inclusive and comprehensive engagement with its community, recognising its obligations under the Local Government Act 1995 as they pertain to participation, consultation and engagement.¹

Building and sustaining stakeholder relations is essential to opening up interactions for genuine cross-sectoral collaboration where local government, with its presence in place, can play a lead coordinating role to enable this process.²

City wide

In keeping with the City’s Strategic Community Plan the City’s commitment will be to continue to facilitate the EYTCP committee and partnerships through the Lifespan Services Business unit, actively attract service provision, ensure young people are included as part of process and provide input into broad City Wide Youth Strategy and City of Swan – Community Safety Plan 2014–18.

Place Approach

The City’s vision is ‘One City; Diverse Places’, which recognises that a ‘one size fits all’ approach does not effectively meet the challenges in servicing our communities. We practice a Place approach to ensure that the development of our City and the services we provide meet the differing requirements of our communities, now and into the future.

The purpose of Place is to ensure the focus remains on delivering outcomes for the local communities in Place. There are two elements to our Place approach – Place Planning and Place Management.

Place Planning ensures that the unique nature of our Places, reflected through the diversity of our people, land, and service and infrastructure requirements, are accounted for in our land use planning and our service delivery planning. Elements of our Place Planning can be seen in our Local Area Land Use Plans and our Corporate Business Plan.

Place Management allows us to manage our communities at the local level. Our City is divided into five Places based on geographically identified communities and suburbs. Place leaders provide an interface with Council, Executive and Community with a good understanding of the Place needs, facilitating and influencing service planning and delivery to achieve Place Outcomes.

Place Managers are the operational interface with the wider community and work operationally across Business units within the City of Swan.³

Youth Development – Place Approach

The Youth Development team based at ‘Place’ form a vital part of the community hubs and Place Management approach. The team facilitates the delivery of youth services and ensures they are tailored to suit the needs of the community. Young people are provided the opportunity to participate in community life and have access to services that meet their needs and reflect their talents, skills and points of view.

Strong communities are built through healthy relationships between young people and others, as well as through partnerships based on mutual understanding and respect within the community. To this end the City’s Youth Development team coordinate and establish local networks, groups and services to increase capacity to better meet the needs of young people. Consulting with and advocating on behalf of young people to ensure they are part of the decision making process.

Building community connections and increasing social capital through strengths based approach is a core element of Youth Development.

EPY Plan Committee

The role of the EPYPC will be determined as part negotiated and identified action agreements outlined in the supporting action document. The committee comprises representatives from City of Swan Youth Development, Ellenbrook Place Manager and the below identified State Government Departments, Schools and Not for Profit Community Groups.

State Government Departmental representatives

Department for Child Protection and Family Support
Department of Education
Department of Health – Mental Health

Schools

Ellenbrook Secondary College

Not for Profit Community Groups

Holyoake
Sorci
Midland PCYC
Rise Network
Youth Focus
Headspace

¹ City of Swan Pol – C- 153 Community Engagement
² Ragh, Dr Judith and Professor Sherry Sagens. Cross-Sectoral Frameworks for Community Development in Western Australia, Perth: Edith Cowan University Centre for Social Research 2007: 125
³ City of Swan Place Approach 2014
Key considerations

- Utilise the Ellenbrook Place Youth Plan to inform the City wide Youth Strategy 2015-16
- Utilise the format from this Plan to replicate a Youth Plan for other City of Swan Place areas
- The salary for the Senior Youth & Community Projects Officer and Youth Activity Officer – Ellenbrook position is funded via the Ellenbrook Community Fund up to 2016.  Extension of the roles and funding of these positions post 2016 needs to be considered
- Broader engagement and participation with representatives from the participating organisations is required to ensure fruition of the plan and identified key deliverables for future progress reviews.

Managing the Plan

The City of Swan - Lifespan Services Business Unit will have primary responsibility for the facilitation of the Plan in consultation with other City business units and identified stakeholders.

The desired outcomes of the Plan will be delivered in partnership with other City business units, government, non-government, business and community organisations and community members, particularly young people of Ellenbrook Place.

The Plan with reviewed annual actions, will inform the corporate business plan and budget processes to determine what priorities can be approved for delivery each financial year.

The plan will also be utilized to inform Local Area Plans and the Community Infrastructure Plans and the future City of Swan Youth Strategy.

The development, implementation and review of this plan will be managed within the City’s Integrated Planning framework.

A summary of the Plan’s achievements each year will be presented to Council and published on the City of Swan website.

Challenges Going Forward

Conversations at EYFCP meetings have been quite focused on the role of the City however, the scope of stakeholder input and commitment needs broadening to include actions from other agencies. This requires broader engagement and participation with representatives from the participating organisations, at a decision making level, who can eventually endorse the Plan and direct their resources and programs accordingly.

Gaps

The following gaps have been identified:

- CALD representation on EYFCP Committee: Office of Multicultural Interests Strategic Plan 2009-2013;
- Disability Services Commission representation: Count Me In – A better future for everyone. Disability Services Commission, December 2013;
- City of Swan Disability Access and Inclusion Plan (DAIP) considerations under the Disability Access and Inclusion Plan (DAIP) 2012-2016;
- Identifying transitioning points from early years to middle years and beyond across all life stages that highlight opportunity to invest in future care systems;
- National and State strategies both talk about building and maintaining strong families (National priority 3) State Priority 1) yet the work that Youth Development currently does has limited connections within the family context; and
- Limited youth events being provided by external providers in the Ellenbrook Area.

Conclusion

Young people’s responses to the National and State frameworks are consistent with the findings for the EYFCP – summary of finding paper four priority areas and, provide legitimacy to the approach taken by the City of Swan in developing a Youth Plan to address youth issues for Ellenbrook Place.

Developing youth appropriate policy, strategy and coordinated strategic partnerships are necessary to address the four priority areas identified through EYFCP. Clear strategies, actions and timelines will form the essential action document to ensure a commitment for the Ellenbrook Place area, recognising the uniqueness of issues and gaps to the specific area.

The importance of ensuring that a youth voice is heard and considered across all areas of planning and development within the City is consistent with the United Nations Convention on the Rights of the Child, Australia’s national research and literature and, the practice of other local governments.
Attachment A: Synergies between the National and State frameworks

United Nations Convention on the Rights of the Child ¹⁰

The best interests of children must be the primary concern in making decisions that may affect them and adults must have respect for the view of the child.

National Strategy for Young Australians – Australian Government ¹¹

‘The Government’s vision is for all young people to grow up safe, healthy, happy and resilient and to have the opportunities and skills they need to learn, work, engage in community life and influence decisions that affect them.’

Eight focus areas:
1. Improving health and wellbeing of all young people.
2. Equipping young people to shape their own futures through education.
3. Supporting young Australians within their families.
4. Empowering young Australians to take part and be active in their communities.
5. Equipping young Australians with the skills and personal networks they need to gain, and be successful in employment.
6. Enabling young Australians to participate confidently and safely on-line.
7. Strengthening early intervention with young Australians to help prevent any problems getting worse and to help young people get their lives back on track.
8. Establishing clear and legal consequences for behaviours that endanger the safety of others.

The 2009 National Youth Forum led ‘National Conversations’ drew together participants from diverse backgrounds with differing perspectives and experiences with findings that complement the EYFCP summary of findings:

- Participation, inclusion and having a say on things that affect them as important to young people;
- Pathways into education, work and training should be flexible to cater for different people’s needs and allow young people a way back if they make mistakes or change their mind;
- Services should be youth friendly and people centred;
- Safety is an important issue across all the domains of a young person’s life, including online.

As highlighted throughout this document some young people are at risk of falling behind in their attempts to achieve the aims set out by the National strategy. Local government holds a privileged position of being closest to its community with a responsibility for the general interests and well-being of all people within the defined boundary of the local government area ¹²

Western Australia Youth Strategic Framework, Our Youth – Our future ¹³

Outlined within this document are across government frameworks and strategies that assist in developing the stated outcomes of the strategy and guide strategic plans of individual agencies. This document also draws correlations to the EYFCP summary of findings.

¹² City of Swan. City in Regional Planning, Dr Judit and Professor Sherry Sengers. Cross-Sectoral Frameworks for Community Development in Western Australia. Perth: Edith Cowan University Centre for Social Research. 2007, 39
State of Western Australia’s Children and Young People - Edition Two

This report provides readily available and accessible data that can be utilised to support strategic directions and future development for the City of Swan.

It is recommended this be read with the companion report Building Blocks: Best practice programs to improve children and young people’s wellbeing.16

Youth Participation Kit16

This document draws attention to the benefits not only to young people but to the broader community if young people are encouraged and assisted to become active participants in community life and, provides a basis for the implementation of National, State and local strategies through an understanding that:

“Young people’s resources, such as new ideas and innovative thinking, can help organisations to plan for the future, and to develop and improve products and services.”

Attachment B: – Related strategic directions and research papers

- Commissioner for Children and Young People, Western Australia - Report to children, young people and the community Inquiry into the mental health and wellbeing of children and young people in Western Australia, 2011.
- Department of Corrective Services - Future Directions 2011-2011.
- Department of Culture & the Arts: Young people and the Arts Action Plan.
- Department of Health National Partnership Agreement on Preventive Health: Healthy Communities Initiative - Public Health Division, 15 July 2011.
- Department for Health: Western Australian Health Promotion Strategic Framework 2012-2015.
- Department of Sport and Recreation: Strategic directions for the Western Australian Sport & Recreation Industry 2011-2015.
- Department of Training and Workforce Development: Skilling WA – A workforce development plan for Western Australia, 2010.
- Nexus Strategic Solutions in conjunction with Sankey Associates and Professor Janet Fletcher, Director, Child Study Centre, Children & Young People’s Views on Wellbeing University of Western Australia For the Commissioner for Children and Young People, Western Australia June 2010.
- Western Australia WA Healthy Children Program Implementation Plan for the Healthy Children initiative - National Partnership Agreement on Preventative Health.

City of Swan Strategic Community Plan 2012 - 2022

The City of Swan Strategic Community Plan sets out the vision, aspirations and objectives for the Swan community over the next 10 years. It is the principal strategy and planning document governing all of the work that the City undertakes, either through direct service delivery, partnership arrangements or advocacy on behalf of its community.

Community engagement activities where undertaken to ensure genuine community involvement in building the City’s vision and understanding priorities.
Glossary of Terms

Case management - Youth Development case management is an adaptation of the SAAP Case Management model. The approach taken is collaborative and client-centered working alongside young people within their chosen environment and support structures; empowering them to achieve resilience as they move towards independence.

Community education package - advocate and raise awareness of the current & changing needs & issues of young people within community & council platforms. Work in collaboration with key stakeholders to increase the community capacity and sustainability in responding to issues regarding young people.

Cross generational facilities - provide opportunities for all community members regardless of age, gender and/or abilities to engage and interact with another to share wisdom, knowledge, and experiences.

CALD - Culturally and Linguistically Diverse

Community engagement - is any process that involves the public in problem solving or decision making and uses public input to make decisions (International Association of Public Participation - IAP2). It promotes a strong, healthy community through active citizenship with social responsibility at all levels.

City of Swan Youth Strategy - provides a broad framework to guide the City's efforts in engaging and supporting young people.

Community Infrastructure Plan - (CIP) are developed to provide guidance on future planning, location, development and funding priorities for open space and community facilities within each Place area. Development of the CIP is based on currently available data, trends, benchmarks, guidelines and normative and perceptive needs.

Community participation - providing opportunities for all sectors of the community to engage with and be involved in the development of programs, policies and solutions to community issues by tapping into a communities expertise and enthusiasm.

City of Swan Lifespan Services - Delivering whole of lifespan (cradle to grave) services that is unique to the City’s individual Place communities for people of all ages and circumstances that addresses diversity of need encourages a sense of place and belonging and builds strong, capable and inclusive communities.

Coordinated strategic partnerships - an alliance between organisations, with each possessing assets that will help the other.

DCPFS - Department for Child Protection and Family Support, Government of Western Australia

Department for Communities Youth Friendly communities grants program - http://www.communities.wa.gov.au/communities-in-focus/youth/programs/Pages/Youth-Friendly-Communities.aspx provided funding for local government projects built around the participation of young people. The aim was to engage young people in the planning and development of their local communities, developing partnerships between local government, not-for-profit agencies and enthusiastic community members.

Ellenbrook Place - Located in the western portion of the City of Swan, the Ellenbrook Place area includes the suburb of The Pines, Ellenbrook, most of Aveling and part of Henley Brook.

EPYP - Ellenbrook Place Youth Plan

ESC - Ellenbrook Secondary College

EYFC - Ellenbrook Youth Friendly Community Project

FIFO - Fly-in, fly-out

Holistic - approach to working with young people that considers the physical, mental, emotional and spiritual needs of the individual, family and community where each part enhances, supports and affects the others.

Integrated approach - An approach that combines all aspects that are relevant to address an issue including consideration of the social, technical, resourcing and stakeholders to the issue.

Interagency - Working together is crucial to achieving positive outcomes for the community. No single worker, agency, service, program or profession has the knowledge, skills or mandate to do it alone. Interagency forums enable an integrated system of individual agency and professionals working in collaboration with others in the service system, regardless of differences in size, individual philosophies, structures or funding sources.

Key stakeholders - are any individual, group, organisation, business, political entity or community with a stake in a decision related to a community engagement activity.

Lobbying - seek to influence a legislator on an issue.

Local Area Plans - Local Area Planning provides a mechanism for local communities to address local issues through a consultative process. The process establishes a vision and objectives for each Place and identifies strategies and actions to achieve the vision and objectives that, together with strategies and actions identified in the Strategic Community Plan and the Local Planning Strategy, inform the City's business planning process. Local Area Planning elicits community input to ensure land use planning delivers community requirements.

Mentoring - a process for the informal transmission of knowledge, social capital, and the psychosocial support relevant to work, career, or professional development between a person who is perceived to have greater relevant knowledge, wisdom, or experience (the mentor) and a person who is perceived to have less.

Multi-functional - The City's policy is that all community facilities are to be multi-purpose in nature so that it can adapt to future changing needs as outlined in the craft Public Open Space and Community Facilities Strategy. Due to the changing demographic conditions existing new demand on facilities over time, facilities may be required to ‘adaptively reuse’ over the economic life cycle.

MDLC - Midland Districts Leadership Council consists of Senior Managers of State Government agencies that have responsibility for services in the Midland area as well as Senior Management representation from the City of Swan Community Safety and Lifespan Services, promoting a whole of government approach to community safety and well being.

NGO's - Non Government Organisations

Place Business Planning - Place Business Plans address the business planning issues identified within each of the Places by integrating with existing service and project delivery and contain Place specific services and projects that address Place issues.


Resilience - is both the capacity of individuals to navigate their way to the psychological, social, cultural and physical resources that sustain their wellbeing, and their capacity individually and collectively to negotiate for these resources to be provided in culturally meaningful ways. http://resilienceresearch.org/
Social Capital - the social networks and trust that hold a community together. Individually
social capital gives us trust in others and extensive social networks that can be mobilised in
times of trouble. At community level, improved social capital can translate to lower crime
rates, better educational attainment, lower levels of inequality. Social capital can lead to
happier and more interesting lives. It facilitates co-ordination for mutual benefit.

Strengths based approach - Pivotal to the strengths approach is the principle of genuine
collaboration between people. This acknowledges that people are the experts on their own
lives and they can, and should, drive their own change process. Everyone has strengths and
that mobilising these strengths is the key to finding creative and sustainable solutions.
http://www.lighthouseresources.com.au/bookshop/books/counselling/struggles-based/the-
strengths-approach/

SSEP - Secondary School Engagement program

Social issues - an issue that influences and is opposed by a considerable number of
individuals within a society. It is often the consequence of factors extending beyond an
individual's control and local geographical environment.

The Coolroom – Youth Centre based at Coolamon Sports Pavilion, Ellenbrook

Youth – for purposes of Youth Development at the City of Swan we refer to young people
between the ages of 12 – 25 years old.

Youth Leadership model - Programs which encourage leadership, promote the participation,
and raise awareness of the needs / aspirations of young people and support young people to
drive change. These projects are delivered through City funding and in partnership with key
stakeholders and include
• What Say Youth Program
• Youth Out Loud - Annual Public Speaking Events
• Hyper Programs and Events
• Consultation as part of planning processes (e.g. Ellenbrook Youth Plan)
• Leadership Committees
• Advocate on behalf of Youth Services across the region and at Place

YCDO – Youth Community Development Officer. Place based YCDO’s work with young
people and community stakeholders to promote engagement with young people, develop
connections with communities and build a sustainable youth support sector.

YOSS – Youth Outreach Service Swan. Specialist program that responds to gaps in the sector
by engaging with young people who are experiencing aspects of risk & vulnerability or barriers
to accessing support services.

Wellbeing - A person's sense of wellbeing is an individual concept with a complexity of
elements related to their physical, psychological, environmental and social networks.
Between these elements they strive to find some balance to achieve a sense of fulfillment in
their lives while working towards an ideal lifestyle.

Youth engagement - Young people are active and engaged participants and contributors to
community life and our City. Young people who experience difficulty are supported by
effective and relevant support services.